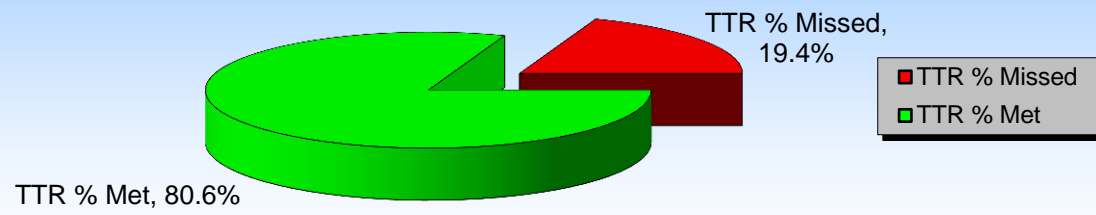
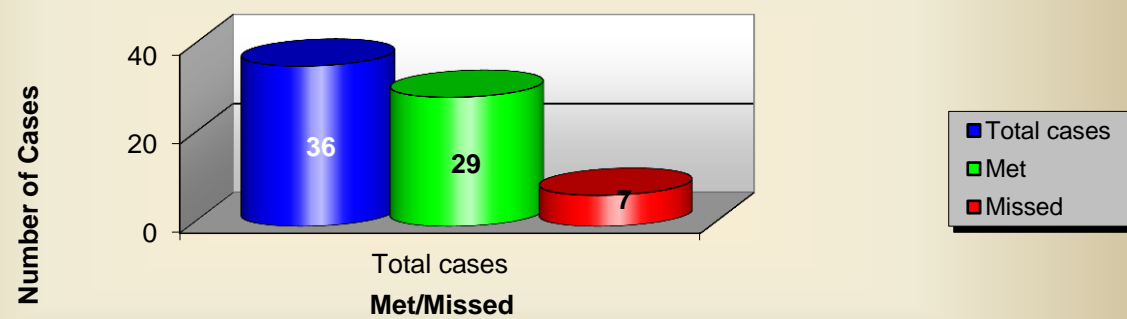


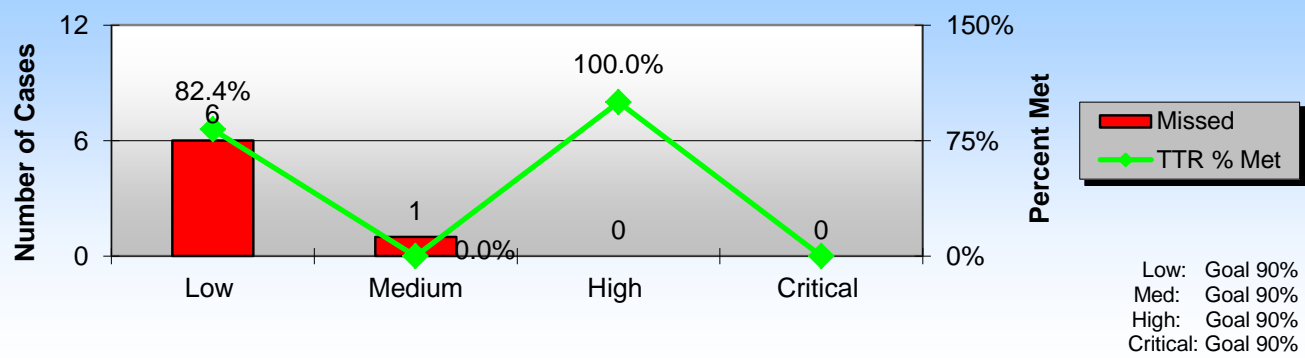
Met/Missed Resolution



First Contact Resolution Detail



TTR Met/Missed Detail



Average Time To Resolution

